

FLOOD / ESCAPE OF WATER

ENSURING THE FAIR TREATMENT
OF THE CLAIMANT HAS ALWAYS
BEEN OUR UNDERLYING PRIORITY



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Knowing where to start after the devastating effects of the invasive action of water can, at the very least, be a challenging affair.

There is the initial cleaning-up followed by the need to initiate a controlled drying out of the building, then there is the compilation of a detailed inventory and valuation of the building's contents, together with a professionally prepared schedule of repairs for the building, competitive estimates from builders have to be obtained and this is only the start. There is still the negotiations with the insurance company to endure, most likely alternative accommodation to find and at the same time you will be trying to get on with your life.

At EAP we have many years experience in dealing with such incidents. Our disaster recovery team provides a rapid response to the initial clean-up and initiates the drying out process. Our directly employed surveyors and structural engineers prepare the buildings repair scheme, whilst our trained team of claims consultants notify and resolutely negotiate with the insurance company. This composite approach brings about a speedy re-occupation of the building, reduces the interruption to businesses and leaves the claimant free to go about their day to day activities.